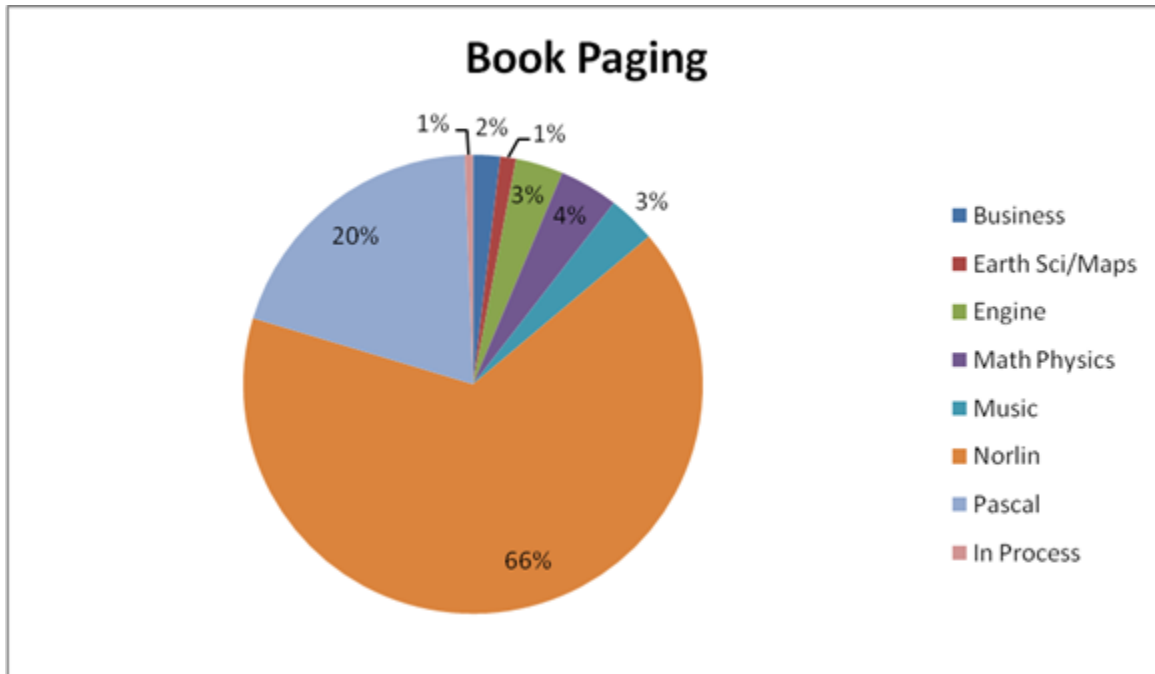


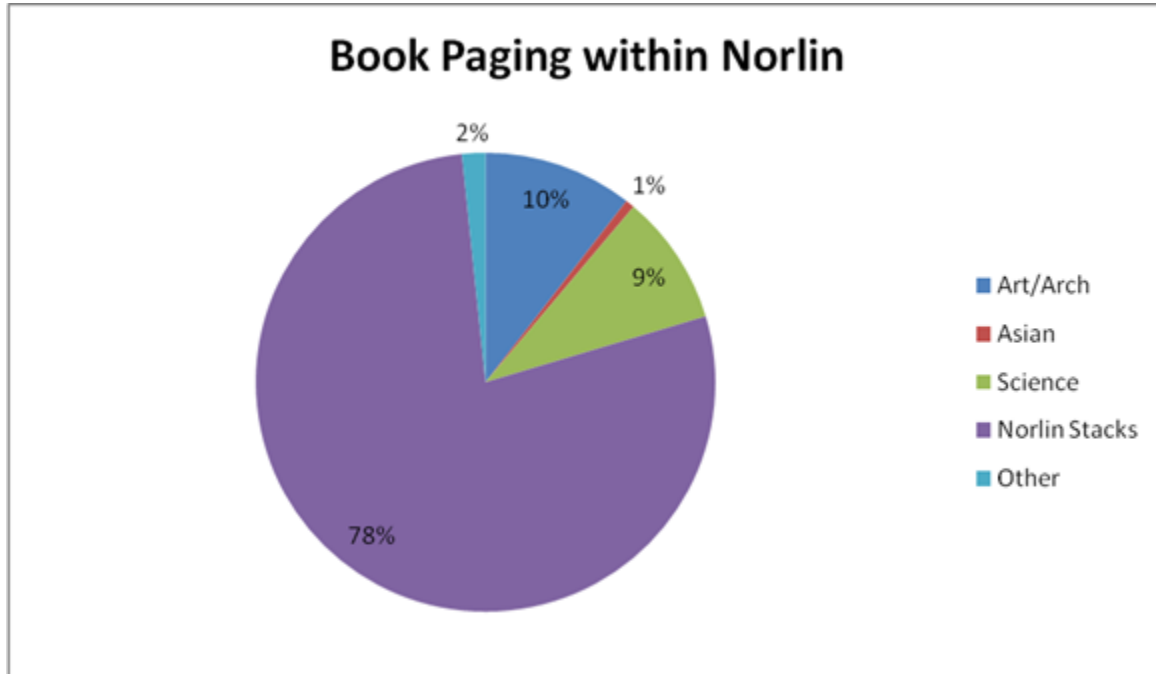
Book Paging

We received 10,000 book paging requests for the period November, 2010 through January, 2011. About 8,000 of those were new (above and beyond what we were already doing for PASCAL & In Process requests).

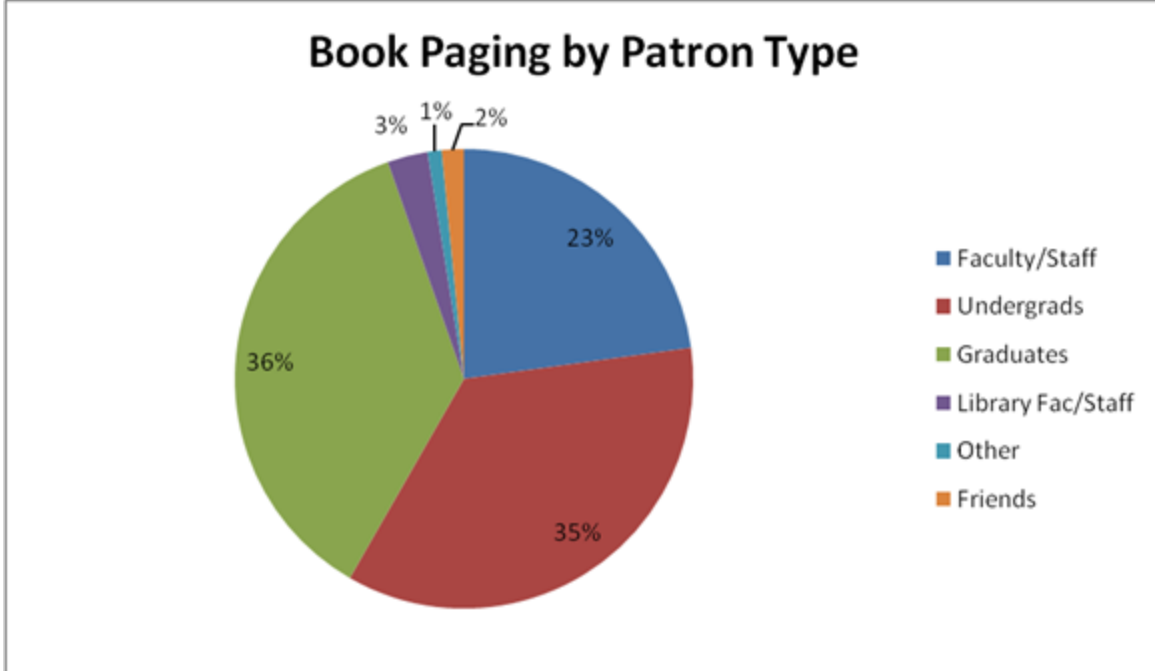
STATS by LOCATION (System). Two thirds of all requests are placed on materials in Norlin; 20% on materials held at PASCAL.



STATS by LOCATION (within Norlin building). In case folks are curious as to which collections are being paged within Norlin.



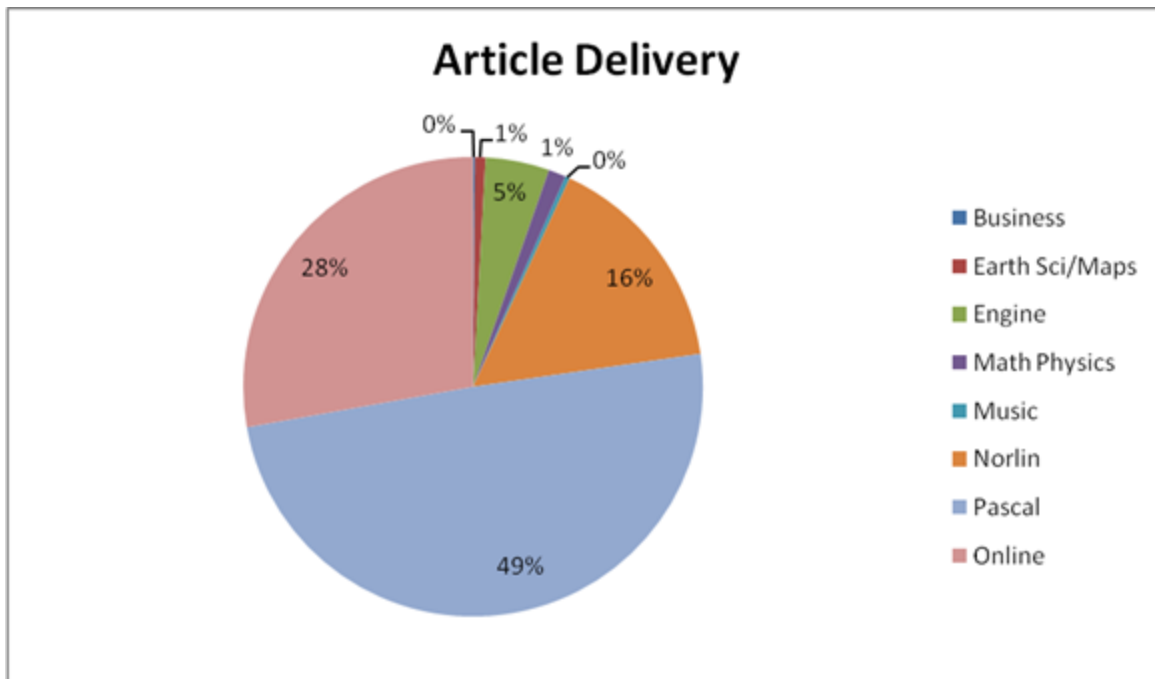
STATS by PATRON TYPE (System). Requests are fairly evenly distributed between Fac/Staff, Graduate students, and Undergrads.



Article Delivery

2,850 requests were placed during the period November, 2010 through January, 2011. About half of those were new (above and beyond what PASCAL were already doing).

STATS by LOCATION (System). Half of the requests were for PASCAL, which is not surprising. What may be surprising to many, however, is that 28% of all requests were for materials available online. The ILL team fills these by sending the patron a link or a pdf.



STATS by PATRON TYPE (System). More than half the requests we received were for Graduate Students.

